



## Kristen Coolbaugh

*Account Manager*

*U.S. Employee Benefits Services Group*

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Kristen's responsibilities as an Account Manager extend to all aspects of account management from Open Enrollment to group benefit plan renewal. She manages client proposals, presentations and all marketing and enrollment processes.

Kristen has a diverse and substantial background in benefits and administration platforms, as well as HR policies and procedures resulting in superior account management for her client groups. Her vast benefit knowledge extends from compliance and regulatory requirements to implementation of plan designs that create options for diversified offerings. Her expertise in key areas is a solid foundation to deliver excellent service to all of her client groups.

Kristen graduated from St. John Fisher College with a Bachelor's of Science in Business Management and a Concentration in Human Resources. She is licensed Life, Accident and Health.

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