



## Sharon Pappas

*Director of Compliance & Technology*  
*U.S. Employee Benefits Services Group*

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Sharon's role encompasses the vast array of skills necessary to navigate Health Care Reform, compliance, and technology needs for our clients in all markets. She oversees all compliance-related activities, including changes due to Health Care Reform, Department of Labor notices to employees, CMS notices to employees, and all required Health and Welfare SPD and Wrap Plan Documents. Sharon manages the client experience with our on-line tools - Client Resource Center, Compliance Dashboard, and InRoll, in addition to assisting clients with adherence to mandates and guidelines in accordance with regulations required by law.

She guides clients through the implementation of technological applications and designs solutions to streamline processes. She regularly shares her expertise in health care reform compliance efforts with audiences across the state, ensuring best practice implementation for the firm's expanding client base.

Sharon graduated with a Bachelor's of Arts and Sciences in Liberal Arts and Communication from SUNY Oswego. She is NYS licensed in Life, Accident and Health.

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